



London
Wetland Centre



GROUP VISITS

Photo: Jack Booth

WWT LONDON WETLAND CENTRE IS GREAT FOR GROUPS!

WWT London Wetland Centre is a beautiful wildlife reserve and international award winning visitor attraction, close to central London, with coach parking facilities and good public transport links. One of nine centres run by the Wildfowl & Wetlands Trust (WWT) the London Wetland Centre was voted Britain's *Favourite Nature Reserve* by *Countryfile* magazine readers in 2012. The site supports a wealth of wetland wildlife including colourful wild ducks, frogs, bats, a colony of water voles, lizards and migratory birds which arrive in large numbers from around the globe.

It is also a haven for people, whether watching the wildlife from one of the special viewing hides, relaxing in our gardens, enjoying a walk around the reserve or having a meal in the Water's Edge Cafe.



Prices

There is no upper limit on the size of group you can bring, but a minimum number of 12 paying people are required to receive the group admission price.

	2017 GROUP RATES	USUAL RATES
Adult	£10.42	£13.49
Concession	£7.79	£10.09
Child	£5.74	£7.42
Standard Guided tour: £25.00 for up to 20 people		

opening times 2017

1st March – 31st October: **9:30am to 5.30pm**

1st November – 28th / 29th February: **09.30am to 4.30pm**

Last admission 1 hour before closing / Cafe last orders 30 minutes before closing

Reasons to visit

- **Groups of 12+ save 15% on admission cost**
- Beautiful, easy walks among lakes, ponds, gardens and reed beds
- Over 180 species of birds recorded each year at this award winning nature reserve
- Six viewing hides (including Headley Discovery Hide for beginner bird watchers)
- Observatory with panoramic views of our main lake and the London skyline
- Watch our Asian short-clawed otters at feeding time
- A collection of beautiful water birds from around the world (daily bird feeds with a warden at 3pm)
- Colourful, inspirational gardens
- Exciting and varied programme of events
- A welcome pack will be provided with leaflets and maps for the group leader to distribute.
- Flat, accessible paths, plenty of seating, lift access
- Licensed cafe serving a selection of hot and cold food –
Pre-bookable group menu for 2017!
- Gift shop
- Easy access from central London and beyond (see our website for details)
- Ample coach parking

And as an added incentive – every penny spent on a group visit contributes to WWT's vital conservation work in the UK and all around the world.



Bird watching – photo by Heather Tait

Guided tours

We can provide a general guided tour to discover more about the history of the Centre and its wildlife. A minimum two weeks' notice is required when booking these tours. Tours are provided at a charge of £25.00 and can accommodate up to 20 people, so if you have a very large group you may need to book more than one guide.



Three storey Peacock Tower – photo by Jamie Wyver

If you prefer to enjoy the centre at your own pace, a free map is available from admissions to help you make the most of your visit. There will be staff and volunteers around the centre who will be happy to talk to you about the wildlife and exhibits and answer any queries you may have.

Eating and drinking

The **Water's Edge Café and Courtyard cafe** serve a selection of hot and cold food and drinks, including wine. This includes delicious soups, cakes, sandwiches, snacks and main meals including a vegetarian option. We do ask groups to give us advance notice if they intend to eat in the cafe to allow the catering staff to provide an efficient and effective service. In the warmer months groups can also bring picnics to enjoy in the picnic areas in the grounds. **To make things easier for your group, you can pre-book a delicious breakfast, lunch or cream tea.**



Accessibility

Our aim is to make WWT London Wetland Centre accessible to everyone. Our reserve has flat paths, accessible toilet facilities and numerous benches. Our hides have level access and the two storey Peacock Tower has a lift. If you wish to hire a wheelchair (electric or manual), please contact us in advance and we will arrange this for you. Assistance dogs are permitted on site. Our car park has designated bays for blue badge holders, approximately 100m from the entrance. There are also disabled toilet facilities at the Centre.

Kingfishers – photo by Mike Caiden

Details can be found on this page of our website:

<http://www.wwt.org.uk/wetland-centres/london/plan-your-visit/accessibility/>



Asian short-clawed otter – photo by David Howarth

Booking your visit

In advance of your visit, please fill out and return the booking form.

All group bookings will be sent a confirmation of booking details. Once you have received the booking confirmation, please inform us of any changes prior to your visit.

Payment

One payment to cover admissions for the entire group and a tour must be made by the group leader. This can be done prior to the visit by cheque (made out to the Wildfowl & Wetlands Trust) or by cheque, cash or credit/debit card on the day.

A non-refundable deposit of 10% of the total value of any pre- booked catering must be made at least three days in advance by credit/debit card over the phone. We are unable to accept cheque payment for food and drink.

Getting to WWT London Wetland Centre

Coach parking

If you intend to arrive by coach please tell us - there is space on the booking form. Please ask your coach driver to turn off the coach engine once parked. Coach drivers receive free entry to the Centre.

Public transport

Please see www.wwt.org.uk/london for journeys by public transport. We also have ample space in our car park which is free for people visiting the Centre.

Any questions?

Please contact us by phone on **020 8409 4400** or email us via groups.london@wwt.org.uk

Alternatively you can write to us at: **WWT London Wetland Centre, Queen Elizabeth's Walk, Barnes, London, SW13 9WT**

Please mark all correspondence for the attention of the 'Booking Office'. Our fax number is **020 8409 4401** and our website is www.wwt.org.uk/London

