

VOLUNTEER OPPORTUNITY: Discovery Guide

Why do we need you?

Discovery Guides help us engage visitors across the site by providing opportunities for visitors to learn more about their surroundings and the work that we do. Whether it's hearing about seasonal highlights, or gaining greater insight into species at the reserve, visitors will leave feeling like they have a deeper understanding of our centre.

At WWT we believe that the best way for people to understand and connect to wetlands is to experience them, so we bring awe-inspiring nature up close and let it do the talking. At Slimbridge Wetland Centre visitors can explore unique wetland habitats and the amazing array of birds, mammals and amphibians that inhabit them. Our volunteers help to welcome and inspire visitors, and look after our unique habitats and heritage.

Who will be responsible for your role? Visitor Experience Officer

Where will you be based? WWT Slimbridge Wetland Centre

How much time will it take? Morning (10am-1pm), afternoon (1pm-4pm) or midday (11-

2pm) volunteer sessions are available

What will you be doing?

- Being located at key areas of interest around the centre
- Answering questions and helping visitors navigate around the site
- Sharing species knowledge
- Talking to visitors about seasonal highlights
- Using props and ID guides to engage visitors with species and conservation stories
- (Optional) delivering short talks to the public
- Encouraging visitors to support WWT's conservation work

Who are we looking for?

This role will suit you if you:

- Are confident and pro-active in approaching people
- Have an enthusiastic and friendly manner
- Enjoy sharing information that you have learnt
- Have an interest in the natural environment and wildlife
- Like working in a busy visitor setting
- Enjoy the opportunity to be in different parts of the site

How will you benefit?

- Volunteer in an inspiring environment and get closer to nature
- · Great way to learn new skills
- Make a real contribution to the conservation work of WWT
- Free entry to all WWT wetland centres throughout the UK on presentation of your WWT name badge
- Discount in WWT shops and cafes
- WWT uniform provided
- Induction and training provided
- Meet like-minded people

General notes:

Getting to the Centre: Road: Slimbridge Wetland Centre is 2 miles off the A38. There is a large car park with ample car parking spaces and there is a bike rack available for staff volunteers. Rail: Cam & Dursley rail station is a 3.5 mile cycle or taxi ride away. Bus: Unfortunately there is no bus service directly to Slimbridge: the nearest services stop is at the A38, 2 miles walk from the Centre. New for 2019: we are trialling a free minibus service for volunteers to/from the nearest train station and bus stops. Please ask your line manager if you would like to access this service.

We regret that we are not in a position to reimburse expenses incurred in travelling to and from the centre, but any pre-agreed expenses incurred in the course of your duties will be reimbursed.

This position is entirely voluntary and is therefore unpaid. Any offer of a volunteer placement is not intended to create a legally binding contract between us and any agreement may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

How to Apply:

Full details of this role and an online application form can be found at www.wwt.org.uk/volunteer. If you have any problems locating the information or filling out the application form please email volunteer.slimbridge@wwt.org.uk

Date reviewed: December 2018