



VOLUNTEER OPPORTUNITY:

Visitor Engagers

Why do we need you?

Visitor Engagers are out and about in the grounds, on hand to provide opportunities for visitors to learn about WWT's work, and help them have a great day out whilst at Slimbridge Wetland Centre. They bring to life the work of our researchers at our Arctic Adventure exhibit and explain our conservation techniques in our new walk-through duckery. They inspire visitors with the breadth of wetland species in the Waterscapes Aviary, and carry out spotlight talks about our collection birds, leaving visitors with a deeper understanding of our centre.

At WWT we believe that the best way for people to understand and connect to wetlands is to experience them, so we bring awe-inspiring nature up close and let it do the talking. At Slimbridge Wetland Centre visitors can explore unique wetland habitats and the amazing array of birds, mammals and amphibians that inhabit them. Our volunteers help to welcome and inspire visitors, and look after our unique habitats and heritage.

Who will be responsible for your role? Visitor Experience Officer

Where will you be based? WWT Slimbridge Wetland Centre

How much time will it take? Morning (10am-1pm), afternoon (1pm-4pm)

What will you be doing?

- Being located at key areas of interest around the centre, including in a number of our new Slimbridge 2020 exhibits
- Answering questions and helping visitors navigate around the site
- Sharing species knowledge
- Talking to visitors about seasonal highlights
- Using props and ID guides to engage visitors with species and conservation stories
- (Optional) delivering short talks to the public
- Encouraging visitors to support WWT's conservation work

Who are we looking for?

This role will suit you if you:

- Are confident and pro-active in approaching people
- Have an enthusiastic and friendly manner
- Enjoy sharing information that you have learnt (no previous knowledge required)
- Have an interest in the natural environment and wildlife
- Like working in a busy visitor setting
- Enjoy the opportunity to be in different parts of the site

How will you benefit?

- Volunteer in an inspiring environment and get closer to nature
- Great way to learn new skills
- Make a real contribution to the conservation work of WWT
- Free entry to all WWT wetland centres throughout the UK on presentation of your WWT name badge
- Discount in WWT shops and cafes
- WWT uniform provided
- Travel expenses available to those in full-time education (speak to your volunteer manager for more information on this scheme)
- Induction and training provided
- Meet like-minded people

General notes:

Getting to the Centre: Road: Slimbridge Wetland Centre is 2 miles off the A38. There is a large car park with ample car parking spaces and there is a bike rack available for staff volunteers. Rail: Cam & Dursley rail station is a 3.5 mile cycle or taxi ride away. Bus: Unfortunately there is no bus service directly to Slimbridge: the nearest services stop is at the A38, 2 miles walk from the Centre.

New for 2020: If you're in full-time education we can help with your travel costs to and from the centre. Please speak to your volunteer manager for more information on this scheme. Unfortunately we are not in a position to reimburse expenses incurred in travelling to and from the centre for anyone not in full-time education, but any pre-agreed expenses incurred in the course of your duties will be reimbursed.

This position is entirely voluntary and is therefore unpaid. Any offer of a volunteer placement is not intended to create a legally binding contract between us and any agreement may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

How to Apply:

Full details of this role and an online application form can be found at www.wwt.org.uk/volunteer . If you have any problems locating the information or filling out the application form please email volunteer.slimbridge@wwt.org.uk

Date reviewed: January 2020