

Breakfast With Santa

At WWT Slimbridge, Bowditch, Gloucestershire GL2 7BT

Christmas 2023

The Event

What is Breakfast with Santa?

Breakfast with Santa is a package of activities, which includes a visit to Santa's Grotto where you can meet Santa and receive a gift from him. You also receive a full English Breakfast in our Kingfisher Kitchen, fully decked out for the holidays. There will be additional festive activities throughout the centre. Admission into the wetland centre must be purchased in addition to your event ticket; members do not need to purchase admission but must hold an active membership with any participating children named on a membership and show their membership card on arrival.

When is it?

Saturday 9th and Sunday 10th December
Saturday 16th and Sunday 17th December
Thursday 21st, Friday 22nd and Saturday 23rd December.

The first slot each day to see Santa will be at 10am and the last will be at 3.30pm.

Where does it happen?

The main event will be in Santa's Grotto in the Pond Zone of the centre. There will be other activity stations throughout the centre which will run at various times throughout the day. Breakfast will be available after you have been to see Santa in the Kingfisher Kitchen.

When should I arrive?

We can be very busy in December, so we recommend arriving onsite at least 30 minutes before your timeslot to make sure you have checked in and are at the Grotto on time to see Santa. The timeslot on your ticket refers to seeing Santa, not entry to the site or your breakfast.

Can I add extra tickets on after I've purchased some already?

If you need to add more people to your group, you must contact us. Your booking is how we know how many places to set for your table for breakfast. Unless you contact us in advance, we cannot guarantee separate bookings made will be sat together. You can contact us at events.slimbridge@wwt.org.uk or call 01453 891900 (Monday-Friday).

Who should I contact if I need to amend my booking?

Breakfast With Santa

At WWT Slimbridge, Bowditch, Gloucestershire GL2 7BT

Christmas 2023

For any ticket enquiries relating to this event, email events.slimbridge@wwt.org.uk or call 01453 891900 (Monday-Friday). Whilst we will assist where we can, we expect this event to be popular and may not be able to offer an alternative date or time.

Santa's Grotto

Will I get to see Santa straight away at my time slot?

Our elves will help you to meet Santa as soon as possible, but you may need to wait in the Pond Zone waiting area for up to 30 minutes. This waiting area is outdoors so please ensure that everyone in your group is dressed in warm clothes that are suitable for up to a 30 minute wait.

Will other families be in the grotto when I visit Santa?

You will meet Santa one to one in his Grotto with your party. There will be other families within your time slot in the Pond Zone waiting area.

Do I need to pay for additional Christmas activities?

All our additional Christmas activities are included in admission to the site. We will update the additional activities on our website leading up to the event.

Breakfast

When do I get my breakfast?

Make sure to check in with the admissions team upon arrival who will check your booking and direct you to the Grotto. We will have prepared a table for your group immediately after your visit to Santa's Grotto. So please head to the Kingfisher Kitchen straight away after seeing Santa.

Will I be sat with people not from my group for Breakfast?

No, your group will have your own table reserved for you immediately after your visit to Santa's Grotto. If you need to add additional people to your booking, you must contact us at events.slimbridge@wwt.org.uk or call 01453 891900 (Monday-Friday) to amend the number of people at your table.

What if my group is larger than eight people?

We encourage you to contact us for any groups larger than eight people to ensure we can accommodate you in our restaurant at your preferred time.

Breakfast With Santa

At WWT Slimbridge, Bowditch, Gloucestershire GL2 7BT

Christmas 2023

Can I change my timeslot for breakfast?

No, your breakfast timeslot must be immediately after your visit to Santa's Grotto to make sure we have tables ready for every group throughout the day.

Can I sit with my group without buying a Breakfast with Santa ticket?

No, everyone intending to sit together in the Kingfisher Kitchen must have an event ticket as this is how we know how many places to set for your group.

What else will be available for food?

The Kingfisher Kitchen will only be serving all-day breakfasts as the hot food choice on the event days, and there will also be a small selection of sandwiches available for purchase. The Welly Boot Land and Canoe kiosks will also be open in the grounds to serve visitors snacks and hot drinks, including some festive options.

Tickets

How do I book?

Please visit the Breakfast With Santa listing on the 'What's On' section of Slimbridge website to book tickets here: <https://www.wwt.org.uk/wetland-centres/slimbridge/whats-on/breakfast-with-santa-15>

Can I turn up on the day and buy a ticket?

No, you must book your Breakfast With Santa tickets in advance. Please visit our website to book online at <https://www.wwt.org.uk/wetland-centres/slimbridge/whats-on/breakfast-with-santa-15>

Is the event suitable for children under 4 years old?

The event is suitable for young children. However every child is different so we have given you the option to decide how much you think your child will want to engage with Santa. If they are excited about meeting Santa, then please purchase a child's ticket. If they are too young, or don't want to see Santa, please book them the free Under 4's ticket but please note they will not receive a gift from Santa, nor does this ticket include breakfast. However, an age appropriate breakfast can be bought separately from the restaurant if required.

Breakfast With Santa

At WWT Slimbridge, Bowditch, Gloucestershire GL2 7BT

Christmas 2023

Do I need to book an adult ticket?

All children must be accompanied by a paying adult, also taking part in the Breakfast with Santa experience. There must be a minimum of one paying adult and one paying child per booking.

What is included in my Breakfast With Santa ticket?

The Breakfast with Santa event ticket includes:

- For children, a visit to Santa's Grotto, a present from Santa, full English Breakfast* and free activities running throughout the day.
- For adults/concessions, full English Breakfast* and free activities running throughout the day.

**Vegetarian and vegan options will be available. Please let us know at the time of booking if you have any additional dietary requirements.*

Is there a grotto only ticket option?

No this year there is no option to see Santa only, everyone with a ticket can visit the Grotto together (with children only receiving a gift) and will then have their breakfast together.

What time does the event start?

Santa's Grotto experience runs from 10am – 3.30pm in the Pond Zone but you can visit Slimbridge Centre throughout the day from 9.30am- 4.30pm.

When you book online you will be able to select your timeslot. Each timeslot is 30 minutes and there will be other families waiting to see Santa so please be prepared to wait for your turn to see Santa. Please do not come to the Grotto before your booked timeslot as you will be asked to return when it is your slot.

What do I do if I miss my timeslot?

If you are going to miss your timeslot please contact us as soon as possible and we may be able to rearrange. We will do our best, but it is not guaranteed, so the sooner we are informed the better.

How much is it?

Non Members		
--------------------	--	--

Breakfast With Santa
At WWT Slimbridge, Bowditch, Gloucestershire GL2 7BT
Christmas 2023

Child	£12.00	Includes a visit to Santa's grotto and a gift (for participating child). Includes a full English Breakfast.
Under 4 years	Free	If you do not wish for under 4 years to receive a gift you can select the free under 4s ticket. Toast and orange juice can be purchased from the restaurant for an additional £3.00, or a child's breakfast for £5.00.
Adult / Concession (65+, disabled, full time student or unemployed) / Essential helper assisting disabled visitors	£9.95	Includes a full English Breakfast.

Please make sure to purchase your admission to the wetland centre in addition to the event ticket; members must hold an active membership with any participating children named.

I'm a member bringing children that aren't members, which tickets should I book?

All members need to purchase an event ticket for children and any adults wanting a full English Breakfast. For any children not named on a membership, admission will also need to be purchased. E.g. if you have a joint adult membership and will be bringing a child without their own membership, the child will need their admission purchasing as well. Or if you have a family membership, the children named on your membership can be booked under a member's tickets.

How many children can I book to visit Santa?

If you're looking to book a group visit to Santa's grotto, we can only accommodate a maximum of six children per large group. More than six children per group will have to be split to see Santa. Groups of eight or more should contact us by phone on 01453 891900 (Monday-Friday) or email events.slimbridge@wwt.org.uk to book in order to ensure we have seating for you in the restaurant for breakfast.

Do I need to purchase tickets for the adults in the group?

All adults wanting to sit with their group in the restaurant and receive a full English Breakfast must purchase an event ticket, plus admission where needed.

Accessibility

A member of my group has a disability, will the Santa event be suitable?

Breakfast With Santa

At WWT Slimbridge, Bowditch, Gloucestershire GL2 7BT

Christmas 2023

All areas for this experience are wheelchair accessible. The grounds have level access and hard-surfaced paths with tarmac on main routes (and compacted gravel on minor paths) and board walks over marshy areas. We have ramp access to the Reception area and down to the centre and site. We have a Changing Places facility near to the Visitor Centre and Grotto.

The standard experience for visiting Santa's grotto may involve waiting for up to half an hour outside. If this is not suitable to members of your group, or you have any other special requirements, please contact our booking team who will be happy to help. If you would also like a space for a wheelchair user at your breakfast table, please let us know.

You can find out more about the facilities we have on offer at WWT Slimbridge including detailed information on access, hearing induction loops, manual wheelchair and mobility scooter hire and bringing your trained assistance dog. We have a discounted Essential Carer admission ticket for any accompanying adult, but you will need to book an Essential Carer ticket.

Miscellaneous

Do I have to pay for parking?

Parking is free and we have 17 designated disabled spaces plus some EV charging spaces.

Will there be toilet and baby changing facilities?

There are baby changing facilities throughout the centre, and the nearest ones to the Pond Zone are opposite the Kingfisher Kitchen. Within the visitor centre building there are male and female toilets and three wheelchair accessible toilets. These have wider doors, a larger floor space, help cords and handrails. We have a Changing Places facility near to the Visitor Centre and Grotto.

What else can we see and do at Slimbridge?

Winter is a great time to visit Slimbridge. You should see large numbers of ducks, geese and swans at this time of year. You can explore our Arctic Adventure, Mission Possible, the Living Wetland Theatre and Waterscapes Aviary and Toad Hall. Head up the Estuary Tower to witness stunning views of the Severn Estuary and visit our play area at Riverlife. There will be activities running throughout the day.