Chapter 5
Where to go for Further Assistance and Advice

In this chapter you will find:

A list of key contacts.

A bibliography of key resources providing information and guidance on disease management.
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5.1 Key contacts

Email or post address
Phone number
Website

Centers for Disease Control and Prevention (CDC)

The CDC, based in Atlanta in the US, is responsible for protecting people from public health threats. Within this US federal agency the National Center for Emerging and zoonotic infectious diseases (NCEZID) utilises and provides research, health monitoring, training prevention and preparedness strategies to prevent and control infectious zoonotic diseases.

CDC Headquarters
1600 Clifton Rd
Atlanta, GA.
30333
USA

cdcinfo@cdc.gov
+1 800 232 4636
TTY (Text telephone): +1 888 232 6348
Public response hotline
+1 888 2462675 (English), +1 888 246 2857 (Español), or +1 866 874-2646 (TTY).
http://www.bt.cdc.gov/

Within the NCEZID, the Division of Vector-Borne Diseases (DVBD) strives to protect the US from bacterial and viral zoonoses transmitted by mosquitoes, ticks and fleas and can be contacted at the address below:

Division of Vector-Borne Diseases
Centers for Disease Control and Prevention
3150 Rampart Road
Ft. Collins, CO 80521
USA

Division of Emerging Infections and Surveillance Services (DEISS)
contact: Helen Perry HPerry@cdc.gov

Office of Global Health Division of International Health
contact: Jim Vaughan JVaughan@cdc.gov

CDC National Center for Environmental Health and Agency for Toxic Substances and Disease Registry: +1 770-488-7100
Food & Agriculture Organization of the United Nations (FAO’s)
Animal Production and Health Division (AGA)

The FAO, an intergovernmental organization, has 191 Member Nations and is present in over 130 countries. Operating from the FAOs headquarters in Rome, Italy, the Animal Production and Health Division (AGA) encompasses the Animal Health Service (AGAH). This department is a source of technical expertise on the control of transboundary disease emergencies, working to provide early disease detection, based on disease intelligence and surveillance carried out in conjunction with the World Organisation for Animal Health (OIE) (FAO, 2012).

FAO Headquarters
Viale delle Terme di Caracalla
00153 Rome, Italy
+39 06 57051
Fax: +39 06 570 53152
FAO-HQ@fao.org
http://www.fao.org/

Animal Production & Health Division Contacts:

Emergency Prevention System for Transboundary Animal and Plant Pests and Diseases (EMPRES)
Jan Slingenbergh
Senior Officer
FAO HQ, Room C-522
Viale delle Terme di Caracalla
Rome 00153, Italy
+39 06 570 54102
Jan.Slingenbergh@fao.org

World Organisation for Animal Health (OIE)

The OIE is the intergovernmental organisation responsible for improving animal health worldwide. It is recognised as a reference organisation by the World Trade Organization (WTO) and in 2011 had a total of 178 Member Countries. The OIE maintains permanent relations with 45 other international and regional organisations and has regional and sub-regional offices on every continent (OIE, 2012).

OIE Headquarters
12 Rue de Prony
75017 Paris, France
oie@oie.int
+33 (0) 1 44 15 18 88
http://www.oie.int
USGS National Wildlife Health Center (NWHC) – for US Enquiries

The National Wildlife Health Center (NWHC) is a science center of the Biological Resources Discipline of the United States Geological Survey. The NWHC was established in 1975 as a biomedical laboratory dedicated to assessing the impact of disease on wildlife and identifying the role of various pathogens in contributing to wildlife losses. The NWHS aims to provide national leadership to safeguard wildlife and ecosystem health through dynamic partnerships and exceptional science (USGS, 2012).

World Health Organization (WHO)

The WHO, based in Geneva, Switzerland, is the directing and coordinating authority for health within the United Nations system. It is responsible for providing leadership on global health matters, shaping the health research agenda, setting norms and standards, articulating evidence-based policy options, providing technical support to countries and monitoring and assessing health trends (WHO, 2012).

World Health Organization

Avenue Appia 20
1211 Geneva 27
Switzerland

+ 41 (0) 22 791 21 11
Fax: +41 (0) 22 791 31 11

www.who.int/

WHO Communicable Diseases Surveillance and Response (CSR)

zoonotic_alert@who.int fmeslin@who.int and outbreak@who.int
5.2 Bibliography of key resources

- **FAO Corporate Document Repository; Diseases & Pests of Animals and Plants.**

- **OIE Listed Diseases (2012).**
  [Accessed March 2012].

  http://www.oie.int/manual-of-diagnostic-tests-and-vaccines-for-terrestrial-animals/
  [Accessed March 2012].

- **OIE Technical Disease Cards.**
  http://www.oie.int/animal-health-in-the-world/technical-disease-cards/
  [Accessed March 2012].

- **OIE World Animal Health Information Database (WAHID) Interface.**

- **The Merck Veterinary Manual.**


- **Wetlands International (2010). Wetlands & Water, Sanitation and Hygiene (WASH) - understanding the linkages.**

- **WHO Global Alert and Response (GAR).**