



VOLUNTEER OPPORTUNITY:

Family Engagement Volunteer

Why do we need you?

At WWT we believe the best way for people to understand and connect to wetlands is to experience them, so we bring awe-inspiring nature up close and let it do the talking.

One of our biggest audiences are our families, and getting children enthused about wetlands at an early age is the best way to ensure they become future nature advocates. As a Family Engagement volunteer you will bring our site to life for family audiences, helping with our programmes of activities during weekends and school holidays. Examples of our holiday programmes include engaging children with pond life in our pond dipping sessions, assisting with Forest School-style Wild Play sessions and special events such as our much-loved Family Night Safaris. Full training and induction will be provided along with opportunities for more detailed training on specific areas of site biodiversity.

Who will be responsible for your role?

Learning Officer (Informal Learning)

Where will you be based?

WWT London Wetland Centre

How much time will it take?

Variable to match school holidays and on-site events programmes.
Shifts are typically 10am – 4pm with 1 hour for lunch, depending on the season.

What will you be doing?

- Preparing and packing away materials for family activities
- Facilitating family activities such as pond dipping, Forest School-style Wild Play sessions, bird watching, nature walks etc.
- Helping with special events such as Family Night Safaris.
- Assisting with managing crowds at Family-orientated events and talks, e.g. Duck Tales feed talk.
- Enhancing site-wide customer services in busy family areas (e.g. Explore Adventure Playground) by providing informal learning experiences – e.g. using specimens, minibeast hunts, pointing out relevant seasonal wildlife.
- Supporting staff delivering birthday party activities.
- Keeping up to date with the latest news and events at the Centre and talking to visitors about forthcoming events and activities that may be of interest
- Being polite, informed and enthusiastic about WWT's work when dealing with the public

Who are we looking for?

To carry out this role, you will need / have:

- Enjoy working with children

- An approachable, warm and friendly manner
- An interest in nature
- Lots of creativity
- Excellent verbal communication skills
- The ability to work under your own initiative and as part of a team

How will you benefit?

- Volunteer within an internationally important wetland site
- Learn more about wetland habitats
- Gain experience working with families
- Discount is available in the cafe and shop on the days of volunteering
- An induction and training opportunities will be provided

General notes:

We regret we are not in a position to reimburse expenses incurred in travelling to and from the centre, but any pre-agreed expenses incurred in the course of your duties will be reimbursed.

This position is entirely voluntary and is therefore unpaid. Any offer of a volunteer opportunity is not intended to create a legally binding contract between us and any agreement may be cancelled at any time at the discretion of either party. Neither of us intends any employment relationship to be created either now or at any time in the future.

Date raised: 27th February 2019